

## **KHELO INDIA ASSESSOR APP – FREQUENTLY ASKED QUESTIONS**

**Portal related Issues: [schoolfitness.kheloindia.gov.in](http://schoolfitness.kheloindia.gov.in)  
(PRINCIPAL/HM)**

**Question 1 : I have logged into portal with PRINCIPAL/HM credential. Under Student > Student Login/Password, it is showing Duplicate Data of students for particular classes. How do I delete duplicate data?**

**ANSWER:**

Step 1: Login with PRINCIPAL /HM Credentials on <http://schoolfitness.kheloindia.gov.in>  
Step 2: Go to Student > Student Login/Password  
Step 3: Select extra students by clicking on checkbox. Click on Delete Records". Confirm

**Question 2: I have uploaded Student Personal Profile Data wrongly by mistake. What should I do?**

**ANSWER:**

Step 1: Login with PRINCIPAL/HM Credentials on [schoolfitness.kheloindia.gov.in](http://schoolfitness.kheloindia.gov.in)  
Step 2: Go to Student > Student Login/Password  
Step 3: Select School and Class and verify the student data accordingly.  
Step 4: Select the check box against the student name and tap on the Edit button.  
Step 5: Make the changes and finally tap on Update button.

If it still persists, please contact with Khelo India Support Representative *with the School Code and the contact details of the respective school(s)*.

**Question 3: I have logged into portal with PRINCIPAL HM credential. Under Student > Student Login/Password, it is showing No Data of students for particular classes. What should I do?**

**ANSWER:**

Step 1:- Login with PRINCIPAL/HM Credentials on <http://schoolfitness.kheloindia.gov.in>  
Step 2:- Go to Student > Student Login/Password  
Step 3:- Select class and verify the student data accordingly.

**Question 4: I have taken tests using the Khelo India assessor App. How do I verify if the Test data on my phone is reflected on the Principal/HM portal?**

**ANSWER:**

Step 1:- Login with Principal/HM Credentials on [schoolfitness.kheloindia.gov.in](http://schoolfitness.kheloindia.gov.in)  
Step 2:- Go to **Reports > Term Report**  
Step 3:- Select current term and Click on **View**  
Step 4:- Below that you will get all the completion/Incompletion/Current status.  
Step 5:- Click on the **Current Status**  
Step 6:- A new screen opens up showing the following:  
Step 7:- Select **Class** and you can view the test data available in the server. No. of students for whom assessments are complete is visible on the screen.

You can see the students for whom assessments are not complete. Your PETs can use the Khelo India App to do the assessment of these students.

**Question 5:**

**Can multiple class teachers log into the schoolfitness.kheloindia.gov.in portal with the Principal/HM login and password to upload student data?**

**ANSWER:** Ideally only one person must login as Principal/HM at a time so that there is no loss of data while uploading student data from multiple PCs. So, you must avoid multiple teachers to log in at the same time with same login and password.

**Question 6:**

**How to Print fitness ID card of the student?**

**ANSWER:**

Step 1:- Please go to the link <http://schoolfitness.kheloindia.gov.in>

Step 2:- Login to portal through credential

Step 3:- Click on **student**

Step 4:- Click on **student login/password**

Step 5:- Select the school and class

Step 6:- Click on VIEW option and then Tap On the checkbox against the name.

Step 7:- Click on **Print Fitness ID cards**.

**Question 7:**

**How we can register the school?**

**ANSWER:**

Step 1:- Go to the link <http://schoolfitness.kheloindia.gov.in>

Step 2:- click on "SIGNUP"

Step 3:- Fill the form and Submit it.

**Question 8: How to upload the student data?**

**ANSWER:**

Step 1:- Login to the portal <http://schoolfitness.kheloindia.gov.in> through PRINCIPAL /HM login credential.

Step 2:- Click on **STUDENT**

Step 3:- Click on **STUDENT DATA UPLOAD**

Step 4:- Click on **DOWNLOAD TEMPLATE**

Step 5:- Click on **SAMPLE DATA**

Step 6:- **Fill the student data in excel format** and

Step 7:- **Keep the excel file name as "PersonalProfile"**.

Step 8:- **Browse the file saved file (PersonalProfile) in your system**

Step 9:- Tap on **Upload the data**.

**Question 9: From where we can download the TOT manual?**

**ANSWER:**

Step 1:- Visit to the link <http://schoolfitness.kheloindia.gov.in>

Step 2:- Download the tot manual by tapping on "**ADMIN MANUAL**"

## Assessor Related issues

### KHELO INDIA (SCHOOL VERSION) Application:

**Question 1: I am not able to log into the Khelo India Assessor App. It is showing “Invalid username or password”**

#### ANSWER:

Your user name and password are not active or incorrect. Please write the credential in the correct format and if still not resolved then write to us on [kheloindia.support@seqfast.com](mailto:kheloindia.support@seqfast.com).

**Question 2: I logged into the Khelo India Assessor App. I had taken tests earlier and they were earlier visible on “View Reports”. But, now, it is not showing any students in “View Reports”. What should I do?**

#### ANSWER:

- 1) It is highly possible that you have UNINSTALLED the App instead of UPDATING the App.
- 2) If user uninstalls the Khelo India App before AUTO-SYNCHRONISATION, the test data will be lost. Then you have to redo the tests.

#### IMPORTANT INSTRUCTION TO ALL ASSESSORS:

**DO NOT UNINSTALL THE APP. GO TO GOOGLE PLAY STORE AND UPDATE THE APP WHENEVER YOU WILL GET A POP UP MESSAGE.**

**Question 3: I have logged into Khelo India Assessor App. But, it is showing “term expired”. What should I do?**

#### ANSWER:

Contact to the KHELO INDIA SUPPORT TEAM.

**Question 4: I have already taken the test using Khelo India Assessor App but not able to view the data in the Principal/HM Portal.**

#### ANSWER:

- Step 1:-Login into the KheloIndia Assessor App using application credentials
- Step 2:-Application will AUTO-SYNCHRONIZE and Student Assessment Record i.e. Export Record will become zero which means assessment record is full synced to the Principal/HM
- Step 3:- Please wait till the Export Record becomes zero.
- Step 4:- Then again Login with Principal/HM Credentials on <http://schoolfitness.kheloindia.gov.in>
- Step 5:- Go to **Reports > Term Report**
- Step 6:- Select **Term** > Click on **View**
- Step 7:- Below that you will get all the completion/Incompletion/Current status.
- Step 8: Click on the **Current Status**
- Step 9:- A new screen opens up showing the following:
- Step 10:- Select **Class** and you can view the test data available in the server. No. of students for whom assessments are complete is visible on the screen.

**Note:** *If still user is getting the same issue please contact support team.*

**Question 5: In the Khelo India Assessor App after selecting the school, user is getting the message “term has expired, No student associated with the school”**

#### ANSWER:

- Step 1:- Please upload the student data by logging to PRINCIPAL/HM login into the portal [schoolfitness.kheloindia.gov.in](http://schoolfitness.kheloindia.gov.in).
- Step 2:- After uploading data, go to Khelo India Application and login.
- Step 3:- Khelo India App will AUTO-SYNCHRONIZE student data records.

Step 4:- If still not appears then Tap on the refresh button and sync new, then you can start the assessment.

Step 5:- If still user is getting the same issue please contact Support Team.

**Question 6:**

**i. How many PETs will get the assessor app credentials?**

**ANSWER:** Maximum five PETs credentials will be given to school and further it depends on the strength of the school.

**ii. How many PETs can take the assessment from one school?**

**ANSWER:** Maximum five assessors can take the assessment from one school using different credentials.

**Question 7: If student age is above than the respective class, in which age group test should be taken?**

**ANSWER:** In this Question the student assessment will be taken according to his/her respective class.

**Question 8: In Plate Tapping Test, the tapping on the table will be performed by palm or just finger touch.**

**ANSWER:** The tapping will be done by palm only during the assessment at centre of the discs.

**Question 9: Can I do Stork Test or other tests to check Balance, instead of Flamingo Balance Test of ?**

**ANSWER:** No, as part of Khelo India Battery of Tests, only Flamingo Balance Test should be taken. Use the Khelo Assessor App to do the Flamingo Balance Test, as directed in the instructional Video.

**Question 10: What is the reason for using the beam (like brick) in the Flamingo Balance Test?**

**ANSWER:** The raised beam/brick is used to check the static balance (loss of balance in case of Flamingo Balance Test) of the student, which is not recommended on a flat surface.

**Question 11: No playfield / ground**

**We are not having the sufficient ground for the cardiovascular endurance test (600metre), how to perform it?**

**ANSWER:** You can ask student to run/walk 150metre x 4(rounds) or 200metre x 3(rounds) ;it will be equal to 600metre .

**Question 12: Which application will be used to take the assessment?**

**ANSWER:** For assessment Khelo India (school version) application on ANDROID PHONE will be used to take the assessment.

**Question 13: How to take the assessment through Khelo India Assessor App?**

**ANSWER:**

Step 1:- Please login through your credential provided for the application.

Step 2:- Click on your school name.

Step 3:- Click on Take Test

Step 4:- Select the Test.

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### KHELO INDIA Assessor App and Portal Support :

	Regional Manager / Email ID / Phone	Technical Support	CBSE COEs	State Boards
Zone 1	Ritu Singh <a href="mailto:ritu.singh@seqfast.com">ritu.singh@seqfast.com</a> 9540217272	<a href="mailto:support.zone1@seqfast.com">support.zone1@seqfast.com</a> 7827095085	CBSE Coordinator, Delhi	State Boards Coordination, Delhi
Zone 2	Aadhar More <a href="mailto:aadhar.more@seqfast.com">aadhar.more@seqfast.com</a> 9319500116	<a href="mailto:support.zone2@seqfast.com">support.zone2@seqfast.com</a> 7982784034 (Roshan Tiwari)	Pune and Ajmer	Rajasthan, Madhya Pradesh, Gujarat, Maharashtra, Goa, Daman & Diu and Dadar & Nagar Haveli
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